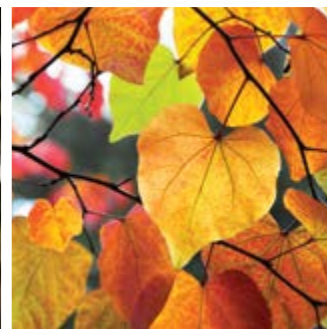




ASPIRUS™

Passion for excellence.
Compassion for people.



2016

Aspirus Medford Hospital & Clinics
Community Benefits & Annual Report



A Passion for Excellence

Aspirus Medford Hospital & Clinics is part of the Aspirus health system. The system serves people in 14 Wisconsin counties plus the Upper Peninsula of Michigan. It includes affiliated hospitals, pharmacies, critical care and helicopter transport services, nursing homes and hospice care, an affiliated physician network, a research foundation and an extensive network of clinics.

Aspirus Medford’s service area is primarily Taylor, Price and Clark Counties. We’re a not-for-profit, primary care health care organization with over 660 employees and volunteers. The hospital is accredited by the Joint Commission and is a Critical Access, Level III Trauma Care Hospital.

In addition to the 25-bed hospital, Aspirus Medford Hospital & Clinics includes:

A Specialist Clinic in Medford for:

- Cardiologists (Heart)
- Oncologists (Cancer)
- Ophthalmologists (Eyes)
- Orthopaedic Surgeons (Bones & Joints)
- Otolaryngologists (Ears, Nose & Throat)
- Nephrologists (Kidney)
- Urologists (Bladder & Prostate)
- And many others

Aspirus Heart & Vascular - Medford Campus
Kidney Care (dialysis center)

Primary Care /Family Medicine Clinics

Birth Center

OB-GYN (a Woman’s Specialist)

Walk-In Clinic in Medford

Aspirus MedEvac Paramedics

Aspirus Pharmacy - Medford

Therapy & Fitness Centers with experts in:

- Physical Therapy
- Athletic Training
- Occupational Therapy
- Speech Therapy
- Nutrition Therapy
- Cardiopulmonary Rehabilitation

Public Fitness Center & Gym

A Continuum of Senior Care Services from assisted living, to short and long-term skilled nursing care, to restorative nursing services.

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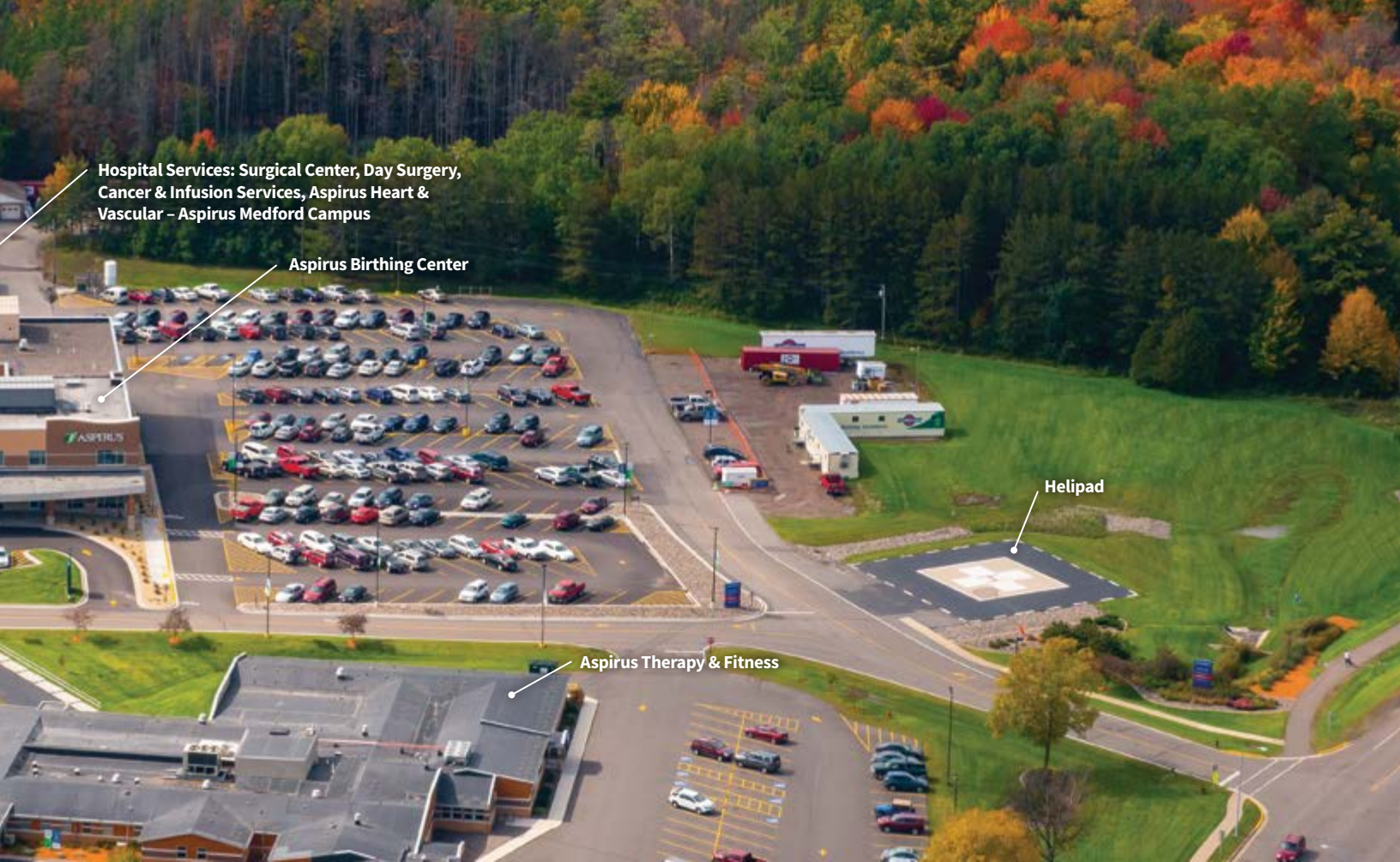
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Our Mission:

Aspirus is an integrated, community-governed health care system, which leads by advancing initiatives dedicated to improving the health of all we serve.

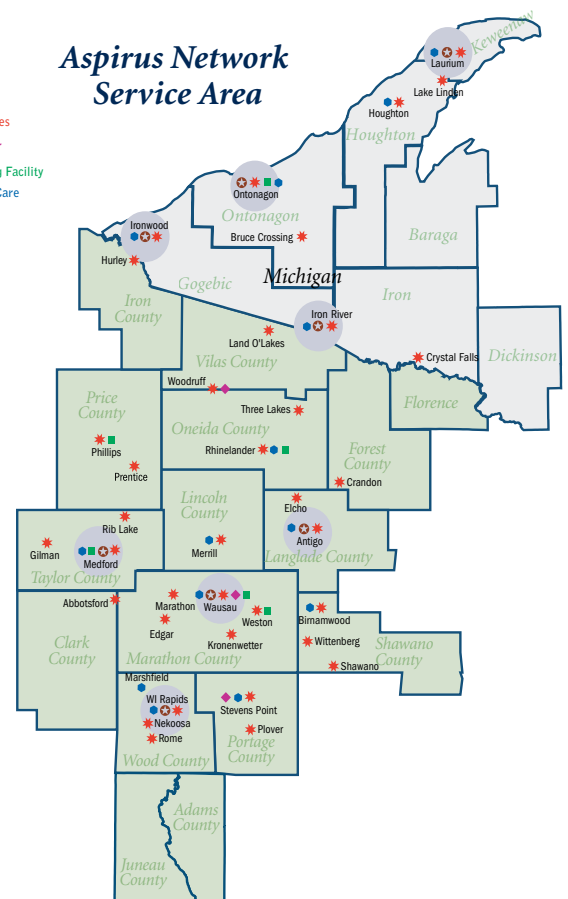
Our Values:

Aspirus is the region’s health care system of choice. We deliver value, innovation, excellence and compassion.

Aspirus complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj.



Financial and Statistical Information



Statement of Operations (Year Ended June 30, 2016)

	2016
REVENUE	
Net Patient Service Revenue	\$74,191,395
Other Operating Revenue	\$1,562,798
TOTAL REVENUE	\$75,754,193
EXPENSES	
Salaries and Wages	\$28,236,659
Employee Benefits	\$9,725,703
Medical Fees	\$1,917,509
Supplies	\$11,080,753
Purchased Services and Other	\$12,569,973
Insurance and Utilities	\$1,036,449
Depreciation and Amortization	\$3,622,288
Interest	\$644,781
TOTAL EXPENSES	\$68,834,115
NET INCOME FROM OPERATIONS	
OTHER INCOME	
Investment Income	\$1,183,910
Contributions and Other	(\$2,047,001)
TOTAL OTHER INCOME – NET	(\$863,091)
REVENUE IN EXCESS OF EXPENSES	\$6,056,987

This report covers the time span of July 1, 2015 – June 30, 2016

Aspirus Medford Hospital & Clinics Patient Trends

	2016	2015
Emergency Center Visits	8,729	8,186
Walk-In Clinic Visits	6,277	5,698
Clinic Visits	55,516	52,722
Outpatient Visits	70,766	66,693
Inpatient Days	2,070	2,070
Births	285	225
Surgical Procedures	1,603	1,531
Chemotherapy/Infusion Patients	2,624	3,089
Diagnostic Radiology Procedures	13,446	12,997
Rehabilitative Therapies	19,285	17,992
Cardiac Rehabilitation Patients	3,268	2,548
Respiratory Therapies	6,993	7,136
Skilled Nursing (Care & Rehab) Resident Days	26,353	29,380
Laboratory Analyses	166,060	158,567

For your benefit, **Aspirus Medford Hospital & Clinics reinvests all of its income**. This year, over \$6 million was invested back into the community in the form of community benefits (financial assistance, health improvement services) or through the procurement of advanced medical technologies, medical equipment, information technology and other assets – so you will always receive the best in health care.

Aspirus demonstrates excellence in keeping health care affordable

With a deep commitment to each patient’s specific lifestyle needs, Aspirus Medford Hospital provides treatment and therapeutic options that lead to the quickest, most comfortable recoveries.

Compared to Wisconsin’s state averages, patients who have had a knee joint replaced at Aspirus Medford Hospital are home quicker and pay less – potentially \$17,425 less!

Michael Jordan of Athens, Wisconsin talks about his total knee replacement at Aspirus Medford Hospital in Medford, WI. Watch Michael’s Aspirus story on YouTube:



<http://bit.ly/2iQtPod>



Length of Stay & Cost Comparison for Knee Replacement

(July 2015 - June 2016)

	Aspirus Medford Hospital	All Wisconsin Hospitals
Number of Discharges	26	19,967
Average Length of Stay	2.1 days	2.4 days
Average Charge	\$27,652	\$45,077
Average Charge / Day	\$13,072	\$18,523

Source: www.wipricepoint.org as of 9/1/16

Aspirus supports the communities it serves

As a non-profit, critical access hospital, Aspirus Medford Hospital will provide quality care (physically and emotionally) to every patient regardless of his or her ability to pay for services.

During fiscal year 2016, 50,099 hospital accounts were managed at Aspirus Medford Hospital & Clinics. Due to economic hardships, our Financial Assistance program benefited patients 3,207 times. In addition, our financial counselors helped hundreds of people create affordable payment plans.

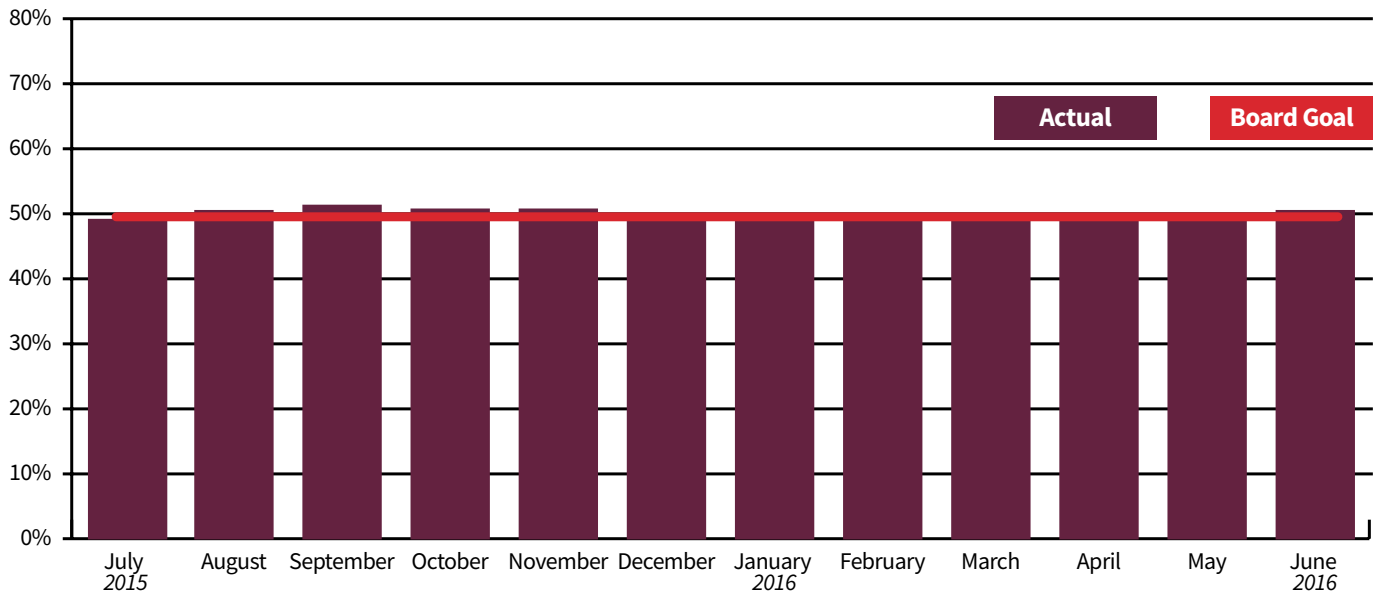
Health *care*. That second word says it all.

Community Benefits (Year Ended June 30, 2016)

Charity Care at Cost	\$1,267,000
Unreimbursed Medicaid and Other Government Programs	\$1,805,000
Community Health Improvement Services	\$323,000
Community Health Education	
Education Classes	
Support Groups	
Health & Safety Fair	
Community-Based Clinical Services	
Screenings	
Health Care Support Services	
All Other Support Services	
Cash or In-Kind Donations	
Community-Building Activities	\$82,000
Community Support	
Leadership Development and Training for Community Members	
Coalition Building	
Community Health Improvement Advocacy	
Workforce Development	
TOTAL COMMUNITY BENEFITS	\$3,477,000

Aspirus Medford Hospital & Clinics demonstrates its commitment to fiscal responsibility.

Salaries & benefits are the largest expense for any organization. In fiscal year 2016, it was Aspirus Medford's goal to not have salaries & benefits exceed 49.25% when compared to its monthly net operating margin. Looking at the chart below, you can see Aspirus Medford stayed closely within its goal.



Aspiring Women

Women with Spirit

In May 2016, Aspirus Medford Hospital & Clinics launched its first Aspiring Women event. Aspiring Women is serious information and a seriously good time. It's about taking care of you—because you take care of everyone else. It's about fun, educational girls' nights out that inspire you to achieve a lifetime of wellness. It's for you and about you.

Who is it for? Aspiring Women is for women who aspire to lead healthier, happier, more active lives—80 percent of health care decisions are made by women. Be part of it, and spread it to your family, friends and community.

Where is it? Aspiring Women is available at most Aspirus hospitals and clinics as a series of community education events and interactive programming to engage women in the health care decisions for their families.

Why be part of it? Membership is free, and members receive notice of upcoming events, free e-newsletters and other fun benefits. If you are a woman, sign up to become a member. You'll receive advance notice to events and email newsletters.



South of Your Border was held on May 25, 2016. Dr. Susan Young presented to a packed room of women. This fun fiesta of feminine facts featured important health information about everything women's health, a nacho bar, non-alcoholic margaritas and a unique Aspiring Women gift.



Seeing Spots was held Thursday, June 30, 2016. With approximately 35 women in attendance, Sandra Hoogland, PA-C, shared important information related to skin cancer prevention. Women in attendance partook in cancer-fighting refreshments, educational materials, recipes to take home, along with an Aspiring Women gift.

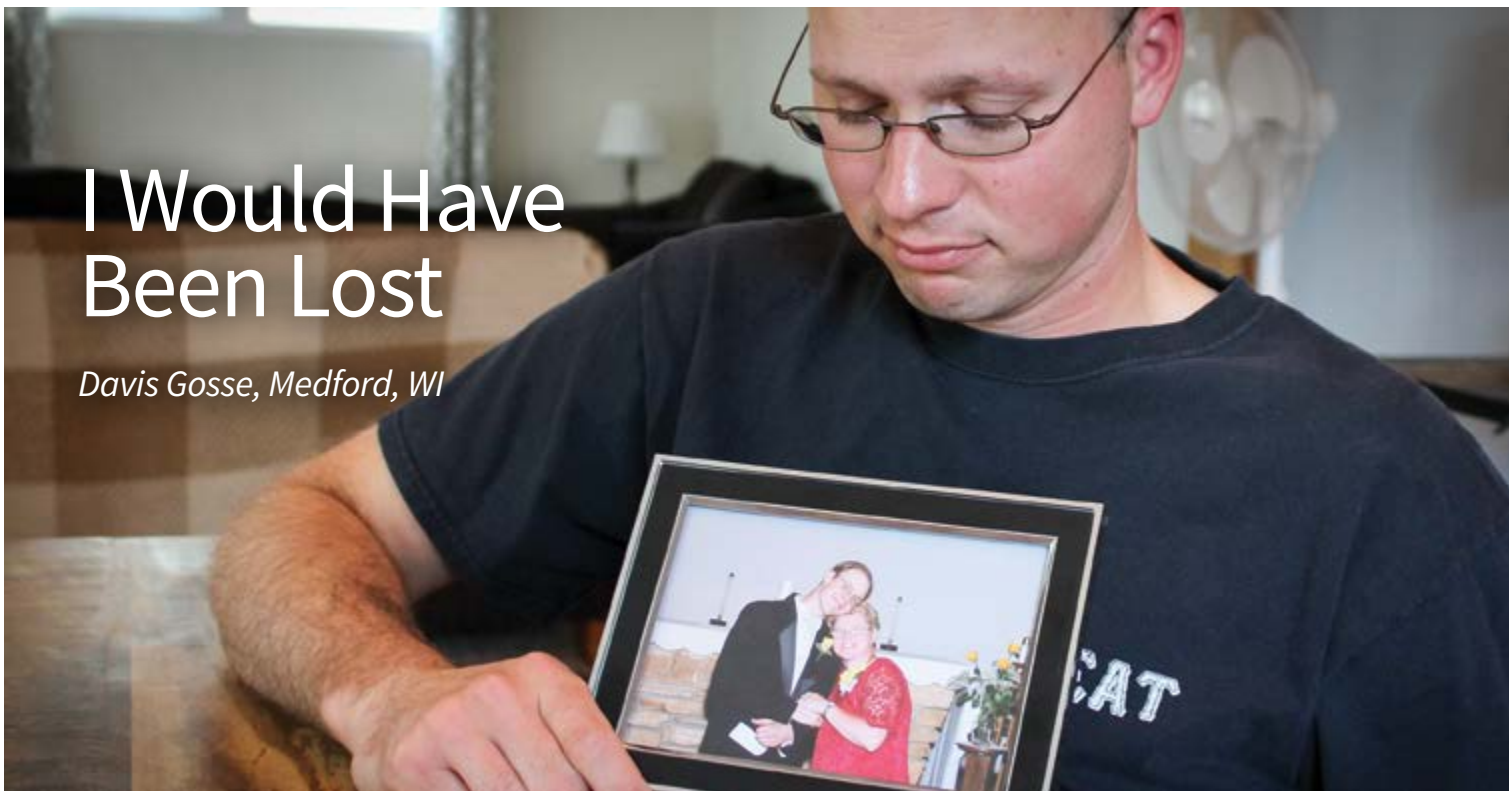
GET CONNECTED!

Get your friends, sisters and mothers to sign up too. Spread the word, share the events on Facebook and enjoy the fun!

To join, visit aspirus.org/aspiringwomen

I Would Have Been Lost

Davis Gosse, Medford, WI



You hear about it happening, but you never think it will happen to you. To your family. To someone you love. But it did. It happened to my mom.

In May of 2015, Nancy Gosse, of Medford, went in for her routine physical. During the physical, Aspirus Medford Clinic OB/GYN Dr. Suja Roberts knew something was wrong immediately. After further inspection and testing it was confirmed, Nancy had stage 4 cervical cancer.

“I remember my mom stopping over and telling us she had cancer,” says Davis Gosse, of Medford. “My mom was really calm when she told us, so I thought, OK, she has cancer, but she said she was fine so I wasn’t super concerned at that point.”

It wasn’t until much later that Davis and his family found out how advanced the cancer actually was. Nancy sadly passed away in March of 2016, leaving behind a mound of medical bills that couldn’t be paid.

“My mom was the one who really took care of the finances for my folks, so with her gone and my dad grieving, he needed help and didn’t know where to go or what to do,” Davis says.

That’s when Davis, through the education of a family friend, found out about the Aspirus Financial Assistance Program.

“It was nice to have someone there who had an idea of where to go and what to do with all the paperwork that comes with a death, including things like how many death certificates to order,” Davis says. “That sweet lady, Jenny [Spor, in Aspirus Medford Hospital’s financial assistance office], gave me a lot of direction and a lot of helpful info to help me navigate the paperwork and processes. When you’re filling out all the paperwork for a death, I’ll even say, I got lost. She helped us keep the stress levels down by checking what I did and saying this is what you need to do now. It was just having somebody there to give me direction on what I should be doing next...it was a blessing.”

A few weeks after submitting the necessary paperwork for the Financial Assistance Program, Davis’ dad received a phone call that would change everything.

“My mom’s medical bills had been covered 100%...” -Davis Gosse

“I was really shocked by that. Everything for my mom’s medical care was covered. The Financial Assistance Program not only saved my dad, but me and my other family members that would have needed to help cover the costs. It would have drained not one family, but four. With losing my mom, this past year was truly the worst year of my life. And I would have been lost without the Financial Assistance Program.”

Prenatal Care Program Offers Moms Personal Support



Trisha Steffen,
RN, Prenatal
Care Coordinator

In the summer of 2015, Aspirus Medford Clinic enhanced its Prenatal Care program by providing its services free to all expecting moms. The program offers benefits such as help choosing an OB provider, review of health care coverage, prenatal and postnatal health and wellness information, breastfeeding education, personal support

and more. Studies show that women who receive prenatal care services have significantly better birth outcomes, give birth to fewer low birth-weight babies, have fewer preterm deliveries and more. This program complements our OB providers' care.

Helping Children and Adults who Struggle to Read



Cathy Reuter,
MD, FAAP

Aspirus Medford Clinic Pediatrician Cathy Reuter, MD, FAAP, along with Taylor County Literacy Council member and Intervention Specialist Jina Lange, presented a free beginning Orton-Gillingham-based reading instruction course in the Fall of 2015. The class was designed for adults wishing to help struggling child and/or adult readers. Dr. Reuter has advanced

training in Orton-Gillingham techniques for helping struggling readers while Jina Lange is trained in Orton-Gillingham and Wilson techniques.

The Orton-Gillingham approach to reading instruction has proven very successful for individuals with difficulty reading and for those with dyslexia.

A Walk To Remember

Annually in October, Aspirus Medford Hospital & Clinics participates in "A Walk to Remember." The annual walk is dedicated to the memory of infants lost during pregnancy or infancy. October is recognized as National Pregnancy and Infant Loss Awareness month.

United Way – Making a Difference

Through employee donations and fundraising efforts, Aspirus Medford Hospital & Clinics donated thousands of dollars to the United Way of Taylor County.



United Way of Taylor County

Club Scrub

Area 5th-8th grade students were invited to visit Aspirus Medford Hospital as part of Club Scrub, a program designed to introduce students to a wide range of career choices in the medical field.



Aspirus Surgical Technologist Kris Woebbecking gives students a taste of the operating room.

AbbyColby Crossings “Health Faire”

Aspirus participated in the AbbyColby Crossings Health Faire on April 15, 2016, with free blood pressure and body fat screenings, Advance Directive assistance and other general wellness information.



Debra Zenner, APNP, Aspirus Occupational Health & Wellness, provides blood pressure checks to guests of the Health Faire.

Honoring Choices: Advance Care Planning

In the spring of 2016, Aspirus Senior Care Services began hosting ‘Honoring Choices’ – a free program offering individuals help with advance care planning. It is held the fourth Tuesday of every month at Aspirus Medford Hospital from Noon – 3pm.

Advance care planning involves thinking about future medical decisions, including end-of-life preferences. With the assistance of a trained representative, you will:

- Assess your health care values and goals
- Consider possible future choices
- Make a written plan - an “Advance Directive”



Healthy Cooking at the EXPO

Aspirus Medford Hospital & Clinics Registered Dietitian, Stacie Leahy, provided healthy cooking demonstrations to a crowd at the 2016 Medford Home & Business Expo.



Heart Healthy Eating

On February 24, 2016, Odessa Gallett, Registered Dietitian, presented “Heart Healthy Eating with the DASH Plan” to a group of 24 community members. In addition to receiving an abundance of useful knowledge from Odessa, those attending were also treated to a free heart-healthy lunch.



Sleep Well Open House

On December 8, 2015, Aspirus Medford held a Sleep Well Open House. Over 175 people came to learn and ask questions about sleep apnea, screening for sleep apnea, insurance criteria for successful coverage for a sleep study, and what one can expect during and after a sleep study.



Color Fun Run

Aspirus held its 3rd annual Aspirus Color Fun Run/Walk 5K on September 27, 2015. Almost 225 people participated in the Run/Walk with dozens more volunteers joining in on the fun.



Medication Mondays

Aspirus Pharmacy – Medford launched Medication Mondays. This is a free program held on the third Monday of every month at Aspirus Pharmacy in Medford. The program was designed to help people who would like to understand their medications better. An Aspirus Pharmacist sits down with people for 30 minutes to discuss organizing and understanding their medications, mail orders or ordering from more than one pharmacy, managing multiple medications, questions about lowering medication costs and more.

Love & Logic

Aspirus hosted “Parenting the Love & Logic Way” on May 21, 2016. Kelly Witt-Erickson, LCSW, with Aspirus Clinics in Prentice and Phillips, presented to a group of 16 parents. She spoke about enhancing relationships with their children by ensuring empathy in their parenting style.



Stepping On

In the fall of 2015, Aspirus Medford Hospital & Clinics hosted its Stepping On course. This 7-week class is proven to reduce falls and build confidence in older adults. Participants received Yaktrax Traction Cleats from the Aspirus Volunteers.



Alzheimer's and Lewy Bodies Free Screenings Provided

In the spring of 2016, Aspirus Medford hosted a course aimed at understanding and responding to dementia related behavior. Dr. Conrad Christensen, Licensed Psychologist, presented about normal brain aging, Alzheimer's disease, unique problems caregivers face and ways to deal, along with uncovering steps for prevention.



Each year Aspirus Medford Hospital & Clinics participates in the Taylor County Commission on Aging's Senior Health, Wellness & Safety Fair. At the 2015 event, Aspirus staff offered five free screenings, including blood glucose (diabetes), bone density (osteoporosis), diabetic foot, peak flow (lung function) and blood pressure. These screenings benefited hundreds of area senior citizens.



Aspirus Volunteer Pam Schindler-Runge provided almost 100 lung capacity assessments to health fair participants.

Taylor County Fair Poker Run

The summer brings beautiful weather, fairs and walk/runs. The summer of 2015 was no different with this fun health and wellness event. Aspirus was a proud sponsor of the 2015 Taylor County Fair Poker Run.



For the Benefit of the Community

Aspirus Medford Hospital & Clinics proudly supported or sponsored select activities of these organizations because they were consistent with and supportive of Aspirus' mission.

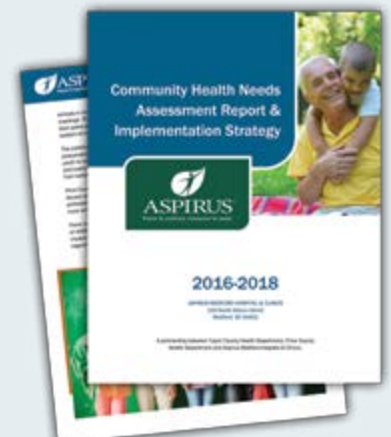
- Abbotsford High School - Post Prom
- Abby/Colby Crossings Chamber of Commerce
- AHERO Foundation
- Alzheimer's Association
- American Cancer Society
- American Legion Ballpark - Stetsonville
- Aspirus Health Foundation - Susan G. Komen initiatives
- Aspirus Heart & Vascular Institute - Seminars
- Aspirus Volunteers - Mini-Medics programming
- Black River Industries
- Casey Blume Memorial Foundation
- Centre for Psychological Services - Alzheimer's & Lewy Bodies Seminar
- Child Development Days
- Colby Cheese Days Race
- Colby/Abby Health Faire
- Flambeau Home Health & Hospice
- Gilman Community's WTC Expo
- Gilman High School - Senior Lock-In
- Gilman Lioness Club
- Gilman Lions Club - Pirate Triathlon
- Huey's Hideaway Children's Museum
- Kennan-Catawba Lions Club
- Medford All Sports Booster Club
- Medford AquaFins Club
- Medford Area Chamber of Commerce - Harvest Days Walk/Run
- Medford Area Chamber of Commerce - Home & Business Show's Health Fair programming
- Medford Area Chamber of Commerce - Pine Line Marathon
- Medford Area Elementary School - Alternative Seating
- Medford Booster Basketball Club
- Medford Boy Scouts - Troop 536
- Medford's County Market - Whip It Up & Work It Out programming
- Medford County Market - Fresh Ideas Kiosk
- Medford Girl's Basketball - Big Red Shoot-Out
- Medford High School - Post Prom
- Medford Kiwanis Club
- Medford Lions Club
- Medford Little League Tournament
- Medford Morning Rotary Club - City Park Exercise Stations initiative
- Medford Youth Hockey Association
- Medford Youth Soccer Association
- MSW (Medford/Stetsonville/Whittlesey) Baseball Tournament
- NEDA - National Eating Disorders Association
- Nestle - Bike Safety Day
- Ogema's Run to the Peak - Walk/Run
- Phillips Area Chamber of Commerce
- Phillips Chain of Lakes Triathlon
- Phillips Health Alliance of Price County - Spirit of American Walk/Run
- Phillips High School Athletics
- Phillips High School Hockey
- Phillips Lions Club
- Phillips Masonic Lodge #225
- Prentice All Sports Booster Club
- Prentice Ambulance Services
- Prentice Fire Department
- Prentice Lions Club
- Price County Fair - Color the Fair Walk/Run
- Price County Sheriff - Drug Education program
- Project Lifesaver
- Rainbow Gymnastics Club
- Rib Lake Farmers' Market
- Rib Lake High School - Post Prom
- Rib Lake Ice Age Days - Walk/Run
- Rib Lake Ski & Snowshoe Club
- Rib Lake/ Prentice Hawks Football
- Rib River Cancer Walk
- Stepping Stones - Domestic Violence Shelter
- Tammy Graumann FIGHT THE CANCER RIDE
- Taylor County Commission on Aging
- Taylor County Dementia Coalition
- Taylor County Drug Opposition Partners
- Taylor County Fair - Poker Run/Walk
- Taylor County Literacy Council
- Taylor County Moving for a Cure - Walk/Run
- Taylor County Pure Performance
- Taylor County Trails Association - Perkinstown Showshoe Race
- Taylor County Wellness Coalition
- The Shriners
- United Way of Taylor County
- Weight Watchers at Work
- Whittlesey Lions Club

Funding is available from Aspirus Medford Hospital & Clinics' through its Community Benefits Program.

Community agencies and members can apply for funding to support its programs and initiatives that have a direct impact on a community health need. Qualifying needs for the upcoming year have been identified and grouped in three categories:

1. **PRIMARY:** alcohol & drug use, mental health, nutrition & healthy foods.
2. **SECONDARY:** physical activity, healthy growth & development, injury & violence prevention, tobacco use & exposure.
3. **TERTIARY:** chronic disease prevention & management, communicable diseases, environmental & occupational health, reproductive & sexual health.

For more information about Aspirus Medford's Community Benefits Program, visit aspirus.org/Medford or call 715.748.8128.



Cardiac Rehabilitation Services Receives Honors

Cardiac Rehab Earns 100%

Aspirus Medford Hospital's Cardiac Rehab services maintained a 100% approval rating from patients over the entire fiscal year. They earned a 4 score (on a 1-4 scale) in every category asked on patient perception surveys.



From left: Dave Warren, RT, Director; Jessica Sperl, RT; Michelle Bucki, RN.

Quality Respiratory Care Recognition

For the third year in a row, Aspirus Medford Hospital earned Quality Respiratory Care Recognition (QRCR) under a national program aimed at helping patients and families make informed decisions about the quality of the respiratory care services available in hospitals.



From left: Maggie Hoernke, RT; Rhonda Jackel, RT; Dave Warren, RT, Director; Mindy Schindler, RT; Jessica Sperl, RT.

Taylor County Ambulance Receives Kudos

Survey results collected from patients of Taylor County Ambulance services found that 95.75% of patients said they would "definitely recommend" Taylor County Ambulances services to others. In fiscal year 2016, Taylor County Ambulances responded to 778 calls.



The Government's Survey Says...

Aspirus Medford Hospital & Clinics demonstrates excellence in patient care

The U.S. Department of Health & Human Services publishes a national survey – the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS). It asks patients about their experiences during a recent hospital stay.

The chart below compares Aspirus Medford Hospital & Clinics to the national and state averages. **Aspirus Medford Hospital & Clinics scored higher than the Wisconsin and National average in all eleven questions asked.**

Based on these ratings, Aspirus Medford Hospital & Clinics was designated a 5-star Hospital.

Survey of Patients' Hospital Experiences

	Aspirus Medford Hospital & Clinics (Medford, WI)	Wisconsin Average	National Average
Patients who reported that their nurses "Always" communicated well.	88%	82%	80%
Patients who reported that their doctors "Always" communicated well.	89%	83%	82%
Patients who reported that they "Always" received help as soon as they wanted.	79%	73%	68%
Patients who reported that their pain was "Always" well controlled.	77%	72%	71%
Patients who reported that staff "Always" explained about medicine before giving it to them.	78%	68%	65%
Patients who reported that their room and bathroom were "Always" clean.	81%	79%	74%
Patients who reported that the area around their room was "Always" quiet at night.	71%	65%	62%
Patients at each hospital who reported YES, they were given information about what to do during their recovery at home.	93%	90%	87%
Patients who "Strongly" agree they understood their care when they left the hospital.	59%	56%	52%
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).	84%	76%	72%
Patients who reported YES, they would definitely recommend the hospital.	78%	75%	71%

Data as of 10/2016 from www.medicare.gov



Pathway to Excellence® Re-designation

Aspirus Medford Hospital achieved Pathway to Excellence® re-designation by the American Nurses Credentialing Center (ANCC). Aspirus Medford first achieved this three-year designation in 2012 and was the first hospital in Wisconsin to receive this honor. Currently, only four organizations in Wisconsin hold this designation for nursing excellence.

The Pathway to Excellence designation:

- Identifies the elements of work environments where nurses can flourish
- Confirms the professional satisfaction of nurses at Aspirus Medford Hospital
- Identifies Aspirus Medford as one of the best places to work
- Verifies that Aspirus Medford is committed to its nurses and values their contributions



5-Diamond Patient Safety at Dialysis Center in Medford

For the fifth year in a row, the Renal Network of the Upper Midwest recognized Aspirus Medford Hospital's state-of-the-art Kidney Care Center as a 5-Diamond Patient Safety Facility. This 5-Diamond status is granted to dialysis centers that put patients first by making sure staff and patients know and use the principles of patient safety at all times.

To maintain 5-Diamond distinction, the Kidney Care Center requires staff and patients to complete a series of lessons meant to improve awareness of patient safety issues and to teach and/or reinforce the safety techniques that protect patients.



Aspirus Kidney Care – Medford staff pictured with the 5-Diamond Patient Safety award include (from left) Lisa Jochimsen, Krista Ziembo, Kristina Beidel, Mariah Barby and Haley Erl, manager.



Aspirus Medford Again Named a Top 20 Critical Access Hospital

For the second year in a row, Aspirus Medford Hospital was named as one of the Top 20 highest ranked Critical Access Hospitals **in the nation** by the National Rural Health Association. There are more than 1,300 Critical Access Hospitals in the United States.

“To be ranked among the Top 20 Critical Access Hospitals in the nation for two consecutive years says a lot about the high-quality, patient-centered care available at our hospital and the skill and dedication of our staff,” said Gregg Olson, Aspirus Medford Hospital & Clinics President/CEO. “An accomplishment of this magnitude is only achieved through a team commitment to excellence. I personally am so proud to work with professionals who have the drive to provide the best patient care possible, no matter their position, and who are willing to go the extra mile to achieve their goal.”

A Critical Access Hospital (CAH) is a hospital located in a rural area that provides 24-hour emergency services, is limited to 25 acute care beds and focuses on community needs.

Aspirus Medford Hospital was one of four CAHs in Wisconsin to make the Top 20 list. Aspirus partner hospital, Aspirus Grand View Hospital was one of two CAHs to receive the designation in Michigan.



Troy Sennholz,
MD

Emergency Medicine Physician Achieves 100th Percentile for Quality Care

Troy Sennholz, MD, Emergency Services physician, earned a ranking of 100th percentile for “Overall Quality of Doctor's Care.” This ranking is based on patient feedback provided during post-care phone surveys conducted by Professional Research Consultants (PRC). In addition to providing care and treatment as an Emergency Services physician, Dr. Sennholz is Aspirus Medford Hospital's Emergency Medicine Medical Director.

Aspirus Medford Earns Excellence in Healthcare Awards

Aspirus Medford Hospital earned seven Excellence in Health care awards from national healthcare research leader Professional Research Consultants, Inc. (PRC).

The Excellence in Healthcare Awards recognize organizations that achieve excellence throughout the year by improving patient experiences based on surveys of their patients. 5-Star awards are earned by hospitals that score in the top 10% of PRC’s national database. 4-Star awards go to hospitals scoring in the top 25%.

Aspirus Medford Hospital earned:

5-Star Excellence Awards ★★★★★

- Birthing Center & Inpatient Hospital – Overall Quality of Care
- Birthing Center & Inpatient Hospital – Overall Rating
- Birthing Center & Inpatient Hospital – Discharge Information
- Birthing Center & Inpatient Hospital – Responsiveness of Staff
- Birthing Center – Overall Quality of Care, Inpatient OB/GYN Services
- Inpatient Hospital – Overall Quality of Care, Inpatient Medical Services

4-Star Excellence Award ★★★★

- Surgical Services & Therapies – Overall Quality of Care



Valets Demonstrate Excellence in Customer Service

Since 2011, Aspirus Medford Hospital & Clinics has offered a FREE valet service (parking assistance) to patients and visitors of Aspirus Medford. During this time, our valet attendants have assisted patients and visitors over 91,252 times. Through surveys, Aspirus Medford valet services asked patients what they thought of this free service. With over 100 surveys completed, valet services received a perfect customer service excellence score of 4 out of 4.

To take advantage of this FREE service — simply park next to the large “Stop Here For Valet Parking” sign at Aspirus Medford Hospital & Clinics’ main entrance and hand your keys to the valet attendant. They will retrieve your vehicle when you’re ready to leave.



Valet staff from left: Cheryl Ogle; Kaci Klemm, Patient Experience Manager; Dick Roberts; Paula Stroinski; Amy Kostner; Kasey Foster. Not pictured: Maria Graski.

Nutrition Services Demonstrates Excellence in Food Safety

Aspirus Medford Hospital & Clinics’ Nutrition Services underwent a county inspection in where zero citations were cited. With a perfect safety and sanitation score, Aspirus Medford Nutrition Services received a Food Safety Award from Taylor County. Very few facilities receive this award each year.



Year in Review

July 2015 - June 2016



5 Stars for Skilled Nursing

In 2015, Aspirus Care & Rehab was recognized for the excellent quality of its care. The skilled nursing facility earned a 5-Star rating from the Centers for Medicare & Medicaid Services (CMS). This rating is determined based on health inspections, staffing levels and quality measures.



Four Leap Day Babies

Aspirus Birthing Center – Medford welcomed not one...not two...not three, but four Leap Day babies on February 29, 2016. Babies pictured from left are Ramsey Lee Schleis of Gilman (parents are Alicia & Nicholas Schleis), Bella Marie Williams of Phillips (parents are Jen Kunkel & Sam Williams), Sofia Garcia Duda of Colby (parents are Megan Duda & Josue Garcia Mareelino), and Winter Draeger of Medford (parents are Mona Baughman & Teddy Draeger).



Aspirus staff holding the babies (from left): Kris Justice, RN, Aspirus Birthing Center; Pam Moore, CNA, Aspirus Birthing Center; Darla Kloth, RN, Aspirus Medford Hospital; Lana Wilbur, Aspirus Environmental Services.

Crucial Conversations



Corrie Searles,
*MPT, Director
of Therapy
Services*

Communication is arguably the most important factor in forming positive relationships. In November 2015, Corrie Searles, MPT, Director of Therapy Services, began providing Crucial Conversations® courses for Aspirus Medford staff. This powerful course helps with patient communications, customer service, peer relationships and personal relationships. Each year 250 Aspirus Medford medical staff, leaders and staff members complete this course.

Blood Draw Services Now at Aspirus FastCare in Abbotsford

For the convenience of patients living in and around Abbotsford, Aspirus is now offering blood draws at its Aspirus FastCare location in Abbotsford. Patients can now drop off urine collections or any other specimens collected at home at this location. The lab services are separate from the FastCare services provided at the Abbotsford location.

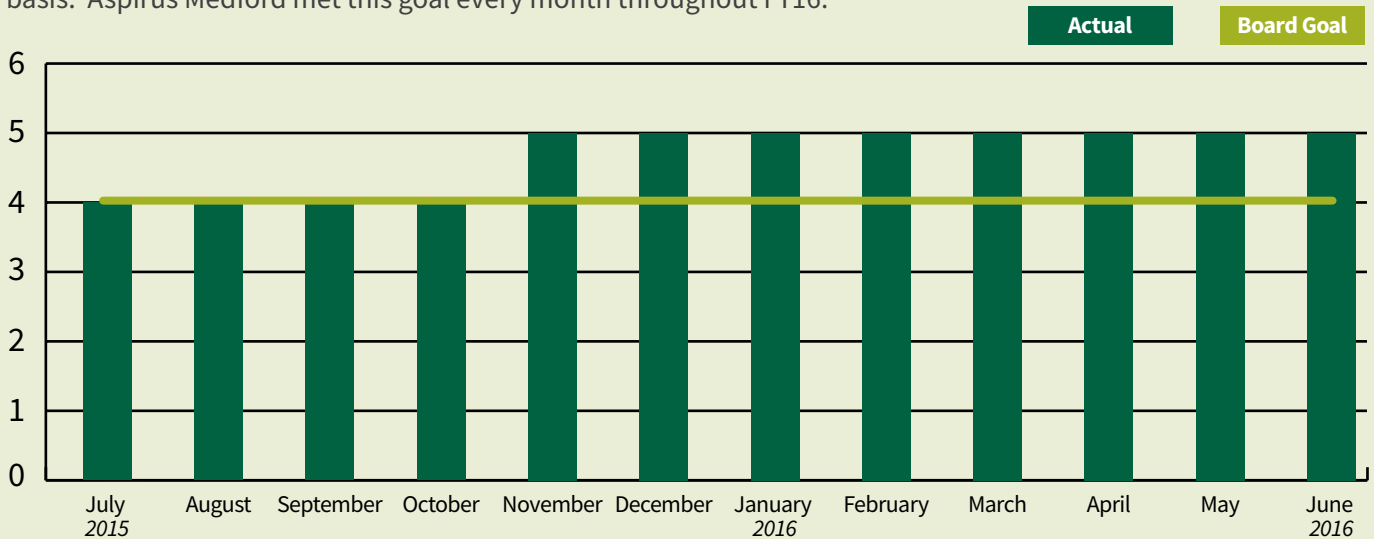
Optimal Care Measurements

Optimal Care Measurements are measures that nationally recognized quality reporting groups use to gauge how well a hospital/clinic system is managing the health of the communities it serves.

Six measures are tracked:

1. Breast cancer screenings
2. Osteoporosis screenings
3. Tobacco user receiving cessation advice
4. Controlling hypertension
5. & 6. Diabetes related - of the diabetes measures, one has two criteria that must be met and the other has five.

Aspirus Medford Hospital & Clinics' goal in FY16 was to achieve four or more of the six measures on a monthly basis. Aspirus Medford met this goal every month throughout FY16.



Cans for a Cause Best in Show

Aspirus Medford Hospital & Clinics entered its Tin Man in the Taylor County Fair's "Cans for a Cause" contest. Through the generosity of staff, 575 cans of food were donated from Aspirus Medford Hospital & Clinics to local food pantries to help feed people in need. Aspirus' Tin Man won Best in Show, Most Original Idea, and Crowd Favorite.



Pictured from left: Abbie Jackson, Patti Prusinski, Stephanie Dray, Kaitlin Ketring, Mallori Roraff, Angela Hupf.

Chair Yoga Program Receives Grant

The Chair Yoga program at Aspirus Care & Rehab in Medford was perceived with such value that it received another grant from Centers for Medicare and Medicaid (CMS) to continue the program.

Participating residents have experienced a decrease in falls and an increase in their range of motion.



Karen Hinke, resident of Aspirus Care & Rehab enjoys chair yoga.

A big year for Aspirus Therapy & Fitness

Over the winter of 2015-2016, Aspirus Therapy & Fitness completed a huge renovation project – all aimed to enhance the experience for our patients and fitness members.



Larissa Roiger,
*LMT - Massage
Therapist*

Now Offering Massage Therapy

Traditional and heated stone massage therapy services are being offered by licensed massage therapist Larissa Roiger. Massage therapy increases oxygen in the blood, improves circulation, promotes relaxation and stress relief, and can reduce pain associated with chronic pain conditions. Discounts are available to Aspirus fitness center members.

New Space Provides Customized Therapy Options for Pediatrics

This new pediatric therapy space offers children a variety of fun and interactive therapy options, including a sensory swing, sensory integration toys, climbing apparatus, incline mats and gross motor development equipment. These types of pediatric modalities provide therapy options for children healing from general orthopedic injuries; congenital deficits such as cerebral palsy, Down syndrome, autism and attention deficit disorder; or sensory defensiveness such as hypersensitivity to touch, pressure, sound and light.

Fitness on Demand™

Fitness Center members now have access to Fitness on Demand™. It's a virtual workout platform that offers over 100 fitness classes on demand. Members check room availability, pick their class, choose their intensity level and time frame, and start their workout. With a group or by yourself, Fitness on Demand™ lets you work out on your time.



Pediatric Therapy Services



Fitness on Demand™



Susan Frazier, MD
*Northwestern
Regional Medical
Director*

Dr. Frazier Named Northwestern Regional Medical Director

On November 30, 2015, Dr. Susan Frazier began her role as Aspirus' Northwestern Regional Medical Director. In this role she serves as physician leader of the Aspirus Clinic locations in Medford, Gilman, Rib Lake, Prentice, Phillips and Abbotsford.

Provider Directory

When you choose to see a medical provider at an Aspirus Medford Hospital & Clinics location, you immediately have access to the 350 Aspirus specialists and surgeons on staff in Medford and throughout the Aspirus system, in addition to all their advanced technologies.

The experienced and trusted medical professionals listed below offer clinical hours, consultations and/or surgical services at Aspirus Medford Hospital & Clinics. **Twenty-four (24) new medical providers have joined Aspirus Medford Hospital & Clinics' on-staff team.** Their names appear in green.

Allergy

Todd Hostetler, MD

Anesthesia

Scott Gradberg, CRNA
Angela Guden, CRNA
Sean Grorich, CRNA
Glenn White, CRNA

Audiology

Melissa Sigmund, AuD, FAAA

Behavioral Health & Tele-Health

Christian De Gregorio, MD
Linda Israel Murphy, LCSW
Jodi Space, APNP
Kelly Witt-Erickson, LCSW, LPC

Cardiology

J. Michael Frangiskakis, MD
Timothy Grady, DO
Michael Haase, MD
Joshua Luce, MD
Aaron Follensbee, PA

Dentistry/Oral Surgery

Smita Kumar, DDS

Dentistry/Pediatric

Edmund Markey, III, DDS

Emergency Services

Philip Bovet, DO
Larry Brunzlick, MD
Robin Henley, DO
Michelle Roiger, MD, FACEP
Troy Sennholz, MD
Cary Tauchman, MD
Michael Umland, MD

Endocrinology

John Carroll, MD
Kathy Ziembo, APRN, ADM

ENT-Otolaryngology

Gregory Sewall, MD

Family Medicine/ Primary Care

Leanne Anderson, MD
Keith Bratulich, MD
Michelle Brost, FNP-BC
Nicholine Crick, MS, ANP-BC
Rachel Dixon, PA-C, MSPAS
Ngozi Jacqueline Ekwueme, MD
Amy Falkenberg, MD
Nick Franssen, MSN, FNP-BC
Susan J. Frazier, MD
Kathryn Hemer, MSN, FNP-BC
Sandra Hoogland, PA-C, MPAS
Naomi Minks, MSN, FNP-BC
Robert Reisenberg, PA-C
Mark Reuter, MD
Chelsea Schummer, PA, MPAS
Laura Sova, MSN, FNP-BC
Mohammad Taha, MD
Glenda Way, MSN, FNP-BC
Greg Werner, PA-C, MPAS

FastCare & Walk-In Clinic

Lindsey Lucero, MSN, FNP-BC
Vicki Maguire, APNP
Caroline Neumueller, MSN,
FNP-BC, CEN
Kathy Obermann, APNP
Kelli Pfaff, MSN, FNP-BC
Lori Thompson, DNP, FNP-C, BC

General Surgery

Erik Branstetter, DO
Lori Lee, DO

Hospitalists

Jean Erdman, MSN, ANP-BC
Steve Taylor, PA-C, MPAS
Vickie Woelfel, MSN, ACNP-BC

Internal Medicine

Diane Anderson, MSN, FNP-BC

Nephrology

Christine Bakke, DNP
Brian Ewert, MD
Thomas Schneider, MD
Jayanna Volm, NP

Nutrition Therapy

Odessa Gallett, RD/CD, CDE
Stacie Leahy, MS, RD, CD

OB-GYN

Suja Roberts, MD, FACOG

Occupational Health

Amanda Lange, MPH, CHES
Debra Zenner, APNP

Oncology

Harish Ahuja, MD

Ophthalmology

Robert Beauchene, MD
Douglas Edwards, MD
Ferdinand Galang, DO

Orthopedics/Pain Management/Podiatry/ Sports Medicine

James Bruno, MD
Pamela Glennon, MD
James Messerly, DO
Lester Owens, DO, PT, FAAPMR
Daniel Priebe, DO
Brian Rosenberg, MD
Thomas Staysniak, DPM
Paul Strobel, DPM
Eric Thiel, MD

Pathology

Sarah Sewall, MD

Pediatrics

Susan Messerly, DO, FAAP
Catherine Reuter, MD, FAAP
Emily Tracey, PA-C, MPAS, CLC

Pulmonary/Sleep Disorders

Barbara Budimlija, PA-C
James Cygan, MD

Radiology

Patrick Belson, DO
Sammy Rehman, DO

Therapy/Rehabilitation/ Athletic Training

Marah Bartelt, PTA
Nicole Biel, PTA
Jamie Borchardt, OTR/L
Kirsten Bucki, DPT
Megan Laher, COTA
Steve Dietzman, LAT, CSCS
Kaitlin Eichman, DPT
Linda Frahm, MPT
Elisa Kersten, MS, SLP
Joe Konop, COTA
Samantha Lang, OTR/L
Dave Noeldner, OTR/L
Kelly Orysen, MS, CCC-SLP
Jon Rahmer, PT
Larissa Roiger, LMT
Rick Schneveis, PT
Corrie Searles, MPT
DeDe Strama, PT
Tanya Tessmann, PT
Renee Vaara, PTA
Anne Wolf, PTA

Urology

David Bluestein, MD

Vascular

Ralph Fairchild, MD

Aspirus Medford Foundation

Donations offer a chance for people to transform their community

On behalf of the thousands of patients who have chosen Aspirus Medford Hospital & Clinics as their health care provider of choice this past year – thank you!

Thank you to the businesses that have supported our two annual events (a golf tournament and silent auction). Thank you to the public who have given from their hearts, and thank you to those who have remembered the Aspirus Medford Foundation in their will or through a memorial gift. Your monetary and in-kind gifts help make the road to recovery from a cancer diagnosis, surgical procedure or chronic illness easier, more tolerable and pain-free.

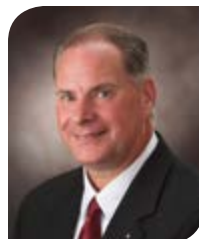
Advanced medical technologies, valued at \$83,125, were purchased to enhance and strengthen the quality of care provided at Aspirus Medford Hospital & Clinics. Other donor-specific donations helped purchase two heated, reclining, massage chairs for Cancer & Infusion; a Hemodialysis machine for Kidney Care; Bariatric stirrups for Surgical Care; Whiteboards for Emergency Care patient exam rooms; Temporal thermometer for the Aspirus Prentice Clinic and much more.

The Aspirus Medford Foundation’s mission is to support Aspirus Medford and its entities. We, like our patients, are grateful for your support.

Thank you,



Mitch Mertens
Aspirus Medford Foundation
aspirus.org/MedfordFoundation



Mitch Mertens
*Aspirus Medford Foundation,
Chairperson FY 2016*

Statement of Operations

(July 1, 2015 - June 20, 2016)

	2016
REVENUE	
Contributions — Organizations	\$45,504
Contributions — Individuals	\$19,175
Contributions — Restricted	\$18,932
Special Event Revenue	\$43,076
In-Kind Revenue	\$13,898
TOTAL REVENUE	\$140,585
OPERATING EXPENSES	
Contributions to Aspirus Medford Hospital & Clinics	\$208,700
Supplies	\$2,588
Special Events	\$15,315
Licenses, Fees	\$4,959
In-Kind Expense	\$13,898
Other	\$44,738
TOTAL OPERATING EXPENSES	\$290,198
NET INCOME FROM OPERATIONS	(\$149,613)
INVESTMENT INCOME	
Interest/Dividend Income	(\$5,685)
Unrealized Gain/(Loss) on Investments	\$12,637
NET INCOME/(LOSS)	\$23,282
ASPIRUS MEDFORD FOUNDATION’S NET ASSETS TOTAL	(\$142,661)

Foundation donates \$150,000 to purchase MRI machine to benefit thousands

Aspirus Medford Foundation Donors gave \$150,000 to help purchase a \$1.3 million MRI machine for Aspirus Medford Hospital. More than 1,000 patients will use the machine in the next year alone.

MRI (Magnetic Resonance Imaging) is a test that uses magnetic fields and radio waves to make pictures of the inside of the body. For the past 10 years, Shared Medical Services was contracted to provide this service at Aspirus Medford Hospital. Its MRI machine is located in a semi-truck that is only available at the hospital certain days of the week.

Buying its own MRI machine will allow Aspirus Medford Hospital to bring MRI services indoors. This will better meet patient needs because it will:

- Be available every day.
- Be easier for everyone to reach due to its location in an exam room on the hospital’s main floor.
- Be more comfortable simply because it is not within the belly of a truck.
- Allow for more sophisticated testing/imaging.

The expected start date of the indoor MRI is the winter of 2017.



Pictured in front of the MRI construction site are the Aspirus Medford Foundation board, Aspirus Medford Hospital Imaging Services Director Sharon Cwikla and Aspirus Medford Hospital VP of Finance Greg Shaw.

New Equipment Ensures Quality Care

The mission of the Aspirus Medford Foundation is to support Aspirus Medford Hospital & Clinics in its mission to improve the health of all it serves.

During the past year, donations purchased the following:

Magnetic Resonance Imaging (MRI) Scanner & Magnet – a \$1.3 million machine	\$150,000
Handheld Ultrasound Units (2) Aspirus Clinics’ providers can visualize and measure a developing fetus, internal organs and fluid	\$9,900
Pediatric Vision Screener This child-friendly technology tests for a blurry vision disorder.	\$6,578
Bariatric Stretcher Powered, adjustable beds that transport patients up to 500 pounds.	\$6,453
Newborn Jaundice Meter A new, painless way to check the bilirubin level in a newborn	\$6,160
Hysteroscope Allows OB/GYN specialists to examine, diagnose and treat female disorders, such as abnormal bleeding, infertility issues, and fibroids and polyps in the uterus.	\$5,595
Pediatric Smart Scale Designed for a quick, accurate and safe weighing of active babies and toddlers.	\$5,295

And much much more.



Pictured with the new MyoSure OB/GYN scope are (from left) Tara Czarnecki, Certified Surgical Technician; Vicky Brost, Aspirus Medford Foundation, Secretary; Cheryl Kropp, Surgical Technician; Dr. Suja Roberts, Obstetrician and Gynecologist at Aspirus Clinics in Medford and Phillips; Michelle Mohr, Certified Surgical Technician; Misty Krug, RN; and Cindy Thums, RN.

Aspirus Medford Foundation

Making a Difference

Individuals and businesses who donated between July 2015 and June 2016 are listed on pages 24 and 25.

Monetary Contributors

Donors who gave gifts of currency are listed under the giving category designated by their “total contributions” over their lifetime of giving.

In-Kind Contributors

Gifts in-kind are tangible gifts given to the Aspirus Medford Foundation for fundraising purposes or for use at Aspirus Medford Hospital & Clinics. Examples of items received are baby blankets, diapers and infant clothing for the underprivileged; other items, such as weekend packages for two and framed art, were donated for a Foundation silent auction fundraiser.



Ruth Skalupka (pictured second from right) of Medford donated over 20 red hats as part of the American Heart Associations’ “Little Hats, Big Hearts.” These hats were shared with babies born in February 2016 at the Aspirus Birthing Center - Medford.



Third graders at Medford Area Elementary School donated several hand-crafted fleece tie blankets to the Aspirus Birthing Center – Medford. The children and their teachers Ashley McCarron, Matt Hawley and Kim Fechhelm are to be commended for their hard work, generosity and giving spirit.

Patron \$25,000 - \$49,999
 Star News / O’Leary Family
 Tammy Graumann
 FIGHT THE CANCER Ride

Friend \$10,000 - \$24,999
 Ruth Armbrust
 Roger & Carol Ewan
 Klinner Insurance, Inc.
 Medford Cooperative, Inc.
 Taylor Credit Union

Sponsor \$5,000 - \$9,999
 James & Vicky Brost
 Billie Brunn
 Scott Buskerud, CRNA
 Century 21 Dairyland Realty
 Cosmetic & Implant Dentistry
 Earl & Chris Finkler
 Forward Financial Bank, SSB
 Angela Hupf
 Shirley Klinner
 Medline Industries, Inc.
 Miron Construction Co., Inc.
 Perrin’s Surface Solutions LLC
 Phillips - Medisize Medford
 Joyce & Bob Reisenberg, PA-C
 Rib River Cancer Walk
 Schmiede & Graff Law Office Ltd.
 Taylor Electric Cooperative

Supporter \$1,000 - \$4,999
 Tim & Diane Anderson, FNP-BC
 Aspirus Volunteers
 Betty Bowen
 Denise Carstensen
 Chelsea Conservation Club
 Coffey Communications, Inc.
 Community Financial Bank
 Community Foundation
 of North Central Wisconsin
 Larry & Liz Emmerich
 Dr. Terrie Flandermeyer
 Dan & Tracy Fuchs
 Hawkins Ash CPAs, LLP
 Healthview Eye Care Center
 Rob & Mary Hein
 Hemer Funeral Service, Inc.
 Jim & Linda Hoffman
 Sandy Hoogland, PA-C
 Jensen, Scott, Grunewald
 & Shiffler, S.C.
 Dave & Laura Kalmon
 KBK Services, Inc.
 Peter Kiefer, RPh
 Bruce & Peggy King
 Richard & Susan Knopp
 Catherine Leifeld
 George & Debby Marks
 Mayer & Associates, Inc.
 Medford McDonald’s
 Mertens Garage, Inc.
 Elaine Nelson
 Nicolet National Bank
 Northcentral Technical
 College Foundation
 Northcentral Telcom, Inc.
 Northwestern Mutual
 Gregg & Denise Olson
 Per Mar Security Services
 Patrick & Shirley Pleus
 Patti Prusinski
 Cynthia Reinke
 Dr. Troy & Lisa Sennholz
 Laura Shore
 John & DeDe Strama, PT
 Systems Technologies
 UMR
 Uniforms Direct LLC

Dave & Renee Vaara, PTA
 David Warren
 John & Mary S. Werner
 Wheelers Chevrolet of
 Medford, Inc.
 Wolf Brothers Sawmill, Inc.
 Barbara Wright
 Dr. M. Susan Young

Sharer \$1 - \$999
 American Sports Laminate LLC
 Kimberly Anderson
 Aspirus Arise
 Amber Bartelt
 Rev. Warren & Nancy Behling
 Mark & Jill Behrens
 Kristina Beidel
 Jake Beilfuss
 Cindy Beran
 Joyce Binning
 Lori Bishop
 Black River Transport, LLC
 Jan Brahmer
 Duane & Beverly Brahmer
 Hannah Brandner
 Patti Bruggink
 Christine Bube
 Blake & Michelle Bucki
 Russell & Janice Bullis
 C & G Mini Mart, LLC
 Patrick Chieves
 Allen & Joan Clark
 Communications
 Engineering Company
 Community Living Solutions LLC
 Dillon Cook
 Jennifer Curtis
 Sharon Cwikla
 Tara Czarnecki
 Alan Czeshinski
 Terri Danen
 Samuel Daniels
 Amy Dassow
 Ryan Diegel, CRNA
 Luke & Rachel Dixon, PA-C
 Dixon Greiner Realty LLC
 Stephanie Dray
 Samantha Duerr
 Ruth Dupuis
 Roger Eacret
 Ed’s Auto Body / Power
 Ground Racing
 EO Johnson Company
 Eppstein Uhen Architects, Inc.
 Lynn Kay Esterholm
 Randy & Mary Ewoldt
 John & Elizabeth Fales
 Jessica Faude
 Rebecca Faude
 Mary Feddick
 Gina Fellenz
 Filling Station Cafe & Bar
 Judi Fillmore
 First National Bank of Park Falls
 Dr. Susan Frazier
 Jill Gaeu
 Jaycine Geiger
 General Beer - Northwest
 Bob & Terri Gibbons
 Walter Goodrich
 Kelly Gozdecki
 Tyler Hack
 Sarah Halida
 Megan Hartman
 Kim Hayden
 Alison Hayden
 Stephanie Hediger
 Hedlund Agency, Inc.
 Kaynen & Amy Heikkinen

Robin Henley, DO
 Joy Hoff
 IMV, Ltd.
 IndraSoft, Inc.
 Interwald Wanderers
 Snowmobile Club
 Mathias & Carole Jari
 Jodi Johnson
 Bonnie Johnson
 Emily Johnson
 Randy & Angie Juedes
 Lisa Kalmon
 Katie Kesan
 Dick & Gail Kestler
 Kaitlin Ketring
 Debra Kirslenlohr
 Sharon Klassen
 Stacy Klement
 Nelda Klemm
 Barb Klieforth
 Patricia Klinger
 Linda Kochan
 Tammy Kohler
 Joann Koller
 Amy Kostner
 Kramer Plumbing & Heating, Inc.
 Krug Transport, LLC
 Lakewood Credit Union
 John & Amanda Lange
 Nancy R. Levi
 Daniel & Jean Lind
 Lacey Liske
 Leslie Listle
 Little Black Mutual Insurance Co.
 Justin & Lindsey Mayer
 Medford Pharmacy, Inc.
 Krista Meier
 Andrea Metz
 Troy & Sherry Meyer
 Cynthia Meyer
 Karen Moberg
 Linda Murphy, LCSW
 Yvonne Newell
 Charles & Carol Northway
 Jacqueline Nowak
 Melissa Ogle
 Kyle & Lisa Patrick
 Patti Jo's Crossroads LLC
 Jill Paul
 Peche Bros., LLC
 Shannon Pempek
 Scott & Gayle Perrin
 James D. & Mary A. Peterson
 Kelli Pfaff, FNP-BC
 PHI Air Medical
 Pot Belly Pub & Grill
 Prentice Lion's Club
 Lisa Preuss
 Ray Duerr Logging LLC
 Tim & Stacy Retterath
 Rib Lake Volunteer
 Fire Department
 Abra Richter
 Erika Rinehart
 Robert W. Baird and Co., Inc.
 Dr. Sujatha Roberts
 Larissa Roiger, LMT
 Mallori Roraff
 Alfred & Marge Rothmeier
 Royal Gaits Arena & Stables LLC
 Susan Rudolph
 Lon & Linda Rundquist
 Providence Searer
 Dennis & Catherine Scheithauer
 Angela Schlagel, Pharm D
 Corrie Searles, MPT
 Greg & Shellie Shaw
 Stacy Sherwood

Sierra Pacific Foundation
 Cindy Smith
 Kimberly Smith
 Smola Brothers, Inc.
 Leslie Snyder
 Trisha Steffen
 Strang, Patteson, Renning,
 Lewis & Lacy, S.C.
 Susan Strebig
 Pat & Shawn Sullivan
 Sunshine Committee - A
 MHC Registration
 T.N.T. Timber Improvement
 Lori Thompson, DNP
 Amy Thomsen
 Kari Travis
 Sue Treptow
 Steve & JoAnne VandenHeuvel
 Kristin Verville, MD
 Denise Way
 Jacob Way
 Scott Webb
 Delbert Wells
 Kelly Westberg
 Pam Wildberg
 Kelly Witt-Erickson, LCSW
 John & Sue Zenner
 Debra Zenner, APNP
 Julie Zeps
 Dennis Zondlo
 Christine Zugier

In-Kind Contributors

AbbyBank
 Abiding Care Pregnancy
 Resource Center
 Ackeret Appliance & TV
 Julaine Anderson
 Asian Buffet
 Aspirus Therapy & Fitness -
 Medford
 Bauernfeind Business
 Technologies Inc.
 Kristen Bayerl-Hurlburt
 BellaZenn Salon Spa
 & Eco Boutique
 Lorraine Beyesdorf
 Black River Golf Club
 Marge Boxrucker
 Broadway Theatre
 CANTEEN Vending and
 Refreshment Services
 Carbo's Computer Services
 Check Advance
 Lorna Chipman
 Cool Noggins / Soul Sisters Spa
 Mary Lou Costello
 CTL Company, Inc.

Dave's Showcase Furniture
 Delta Dental of Wisconsin
 Stephanie Dray
 Marianne Edinger
 EO Johnson Company
 Roger & Carol Ewan
 Dr. Amy Falkenberg
 Family Video
 Filling Station Cafe & Bar
 First Impressions
 Forward Financial Bank, SSB
 Augusta Freiboth
 Donna Gebert
 General Beer - Northwest
 Girl Scout Brownie Troop 7425
 Girl Scout Cadette, Senior &
 Ambassador Troop 7085
 Girl Scout Troop (Owen-Withee)
 Dee Gowey
 Grand Casino Hinckley
 Graphic House, Inc.
 Grass Creek Greenhouse LLC
 Green Bay Packers Community
 Outreach Department
 William Gries
 H & R Block
 Handel Automotive LLC
 Jane Hansen
 Hardee's Restaurant
 Charlann Hartmann
 Hawkins Ash CPAs, LLP
 Healthy Skin & Body LLC
 Connie Hedrington
 Hemer Funeral Service, Inc.
 Caitlin Hendersen
 Evelyn Heser
 Hickory Nutz Sausage, LLC
 High Point Village / Hill of Beans
 High View Inn
 Jodi Hinderliter
 Huotari Construction, Inc.
 In-Stitches & Ink
 Interior I.D.
 JLAR Valley
 Becky Kalmon
 Katie Kesten Hugo
 Klingbeil Lumber Co.
 Klinner Insurance, Inc.
 Betty Krupka
 Lake of the Torches
 Le'Houillier Interiors, Inc.
 Catherine Leifeld
 Warren Leistikow
 Little Store Senior Crafts & More
 Dale & Kay Ludwig
 Marathon Cheese Corporation
 Mary Kay Cosmetics -
 Rhonda Mueller, Consultant

Medford Area Elementary School
 Medford Cafe
 Medford Cooperative, Inc.
 Medford Dental Clinic, S.C.
 Medford McDonald's
 Toni Meier
 Irene Melton
 JoAnn Milawski
 Mirage Hair Design
 Moosie's Ice Cream Parlor
 Munson Bridge Winery
 Marjorie Nelson
 Nicolet National Bank
 Northern Comfort Systems
 Specialists
 Pampered Chef
 Pauline's Hair Fashions
 Peoples Choice Credit Union
 Per Mar Security Services
 Phil & Eleanor's Steakhouse
 Quik Print
 Reflections Hair Designs
 & Renewal Day Spa
 Rib Lake True Value Hardware Inc.
 Reno Ruesch
 Rural Mutual Insurance
 Sally Sadowska
 Sand Box Child Care & Preschool
 Pam Schindler-Runge
 James Schmittfranz
 Dr. Troy & Lisa Sennholz
 Shay Creek Sports
 The Silent Glide Canoe
 & Kayak Shop LLC
 Ruth Skarlupka
 Staples Office Products
 The Star News
 Peggy Straight
 Tim Strebig
 TCR Solutions LLC
 Team Schierl Companies
 Tee-Hi Golf Course
 Luella Thiede
 Thirty-One Purses & Totes
 Time Federal Savings Bank
 Treasure Chest Gifts
 United FCS
 University of Wisconsin Athletics
 Utopia Day Spa, LLC
 Village of Prentice/Prentice Pines
 Wal-Mart
 WCQM - Heartland
 Communications
 The Wedding Gallery
 Priscilla Weinke
 Mike & Michelle Weinke
 Whittlesey Quilters
 Wipfli, Ulrich & Bertelson

Thousands have generously given to the Foundation since 1994. Donors are listed on the **Cumulative Wall of Honor** located in Aspirus Medford Hospital's Welcome Center.





Aspirus Volunteers used their creative skills to create Valentine's Day cards for the benefit of residents at Aspirus Care & Rehab.

Scholarships Awarded

Aspirus Volunteers – Medford thank all who supported the 2015-2016 Lites of Love campaign.

Each year the Lites of Love committee is impressed and challenged by the caliber of individuals who apply for these scholarships. To date, over \$50,000 has been raised toward funding for students interested in health care careers.

Recipients of the Lites of Love scholarship included:

- **Brooke Spacek**, Phillips, UW Madison, Nursing or Pre-Med
- **Joseph Jast**, Prentice, UW Madison, Biomedical Engineering
- **Jenice Clausnitzer**, Medford, Winona State University, Nursing
- **Sydney Elsner**, Medford, UW Oshkosh, Physical Therapy
- **Emily Johnson**, Gilman, UW Madison, Biology
- **Nicholas Weiler**, Colby, UW LaCrosse, Biology / Pre-Med
- **Chantal Kloth**, Medford, University of MN, Genetics, Cell Biology & Development
- **Shawna Annala**, Rib Lake, UW Marathon County, Nursing

Current Aspirus Medford Volunteers Officers

- **Barb Enerson**, President
- **Kay Ludwig**, President-Elect
- **Liz Emmerich**, Secretary
- **Charlotte Drolshagen**, Treasurer

Volunteers Have Impact

Aspirus Volunteers' duty is to fulfill the promise of its mission and help find ways to improve the health of all it serves. Over the last year our remarkable volunteers continued to lend their talent, time and compassion to enhance the patient and visitor experience at Aspirus Medford Hospital & Clinics.

Here are some of the activities designed to help others:

- Volunteers delighted the senses with homemade baked goods during the Holiday Bake Sale, netting over \$1,400. Proceeds from this event and the former gift shop supported purchases such as an outdoor seating bench for hospital patients, DVD/CD players and music keyboard for recreational therapy, a portable AED Plus (automated external defibrillator) unit for the emergency department and falls prevention supplies for the Falls Taskforce 'Falls Kits.'
- Community members who participated in the Falls Taskforce 10-week 'Stepping On' program each received a Yaktrax shoe cover to help prevent falls during poor weather conditions or a Car Cane to help navigate getting in and out of cars with ease.
- Under the leadership of volunteer president Barb Enerson, the volunteers worked to streamline and eliminate outdated programs and kick off other new patient-centered activities. Members sewed over 50 'Aspirus Cares' bags for the benefit of Oncology patients in the Aspirus Cancer Care Center, gifted handmade greeting cards to residents and held special arts and craft sessions at Aspirus Care & Rehab.

Today's Leadership

Contact Us | aspirus.org

Aspirus Medford Hospital & Clinics

Primary Care Clinics

Medford: 143 South Gibson Street..... **715.748.2121**
Gilman: 320 East Main Street **715.447.8293**
Phillips: 625 Peterson Avenue **715.339.4035**
Prentice: 1511 Railroad Avenue **715.428.2521**
Rib Lake: 1121 Highway 102..... **715.427.5701**

Aspirus Call-A-Nurse (Toll Free).....1.877.523.5362

Aspirus Medford's Walk-In Clinic

143 South Gibson Street, Medford
Mon-Fri: 7 am-7 pm, **Sat & Sun:** 8 am-4 pm
Holidays: 8 am-1 pm

Aspirus FastCare Clinic

1011 East Spruce Street, Abbotsford
Mon-Fri: 8 am-8 pm, **Sat:** 9 am-5 pm
Sun & Holidays: 9 am-1 pm

Level III Trauma Care Hospital

135 South Gibson Street, Medford

Specialists & Surgical Services 715.748.8100

Birthing Center **715.748.8156**
 Heart Care • Cardio-Pulmonary **715.748.8837**
 Breast Health • Mammography..... **715.748.8136**
 Cancer Care • Chemotherapy **715.748.8851**
And many other specialties

Kidney Care (Dialysis) Center 715.748.7520

Therapy & Fitness Centers

Medford..... **715.748.8112**
 Prentice **715.428.2626**
 Public Fitness Center & Gym – Medford.... **715.748.8112**

Pharmacy..... 715.748.5800

Senior Care Services

Care & Rehab Center **715.748.8177**
 Cedar Lane (CBRF) Assisted Living **715.748.8177**
 Country Gardens (RCAC) Assisted Living.. **715.748.8854**
 Cedar Court (Income-Eligible) Apartments **715.748.8854**

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